

Withdrawal form

(Fill in and return this form only if you wish to revoke the agreement).

Step 1: Contact the L'OR Consumer Service in the United Kingdom by email at Consumerservice.UK@jdecoffee.com to cancel your order.

Step 2: Download and print this Order Cancellation Form

Step 3: Fill in the form and return the Products to us in the same condition in which you received them and at your own cost and risk, without undue delay and in any event no later than 14 calendar days from the day on which you communicate your wish to withdraw from the contract or receipt of the returns label, whichever is later. You can return the Products to the address given to you in the email in which we acknowledge your wish to withdraw from the contract. Please insert a copy of your delivery note into your return parcel and retain your receipt or proof of postage;

*JACOBS DOUWE EGBERTS GB Ltd.
Horizon Honey Lane
Hurley
Maidenhead
Berkshire, SL6 6RJ
England*

Step 4: We will return your money to you by re-crediting it to the payment method you used to pay for the Products without undue delay and in any case within 14 days of the day we have received the Products you wish to return or until you supply evidence that you have sent the Products back to us, whichever is the earliest.

Name:

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Address:

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Products:

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Order number/invoice:

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Ordered on (*)/Received on (*) (date of ordering for services or receipt for products):

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Reason return (optional):

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Email address (if applicable):

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Signature:

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Date of withdrawal:

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*The return will only be accepted in unused, good condition and in original packaging.